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and communication encode biases that amplify racial gendered and economic inequalities These essays provide a critical lens for understanding how code intersects with politics and global cultures of technology production and use By broadening the concept of code to include legal social and cultural systems this collection challenges readers to see beyond the technical and interrogate the structures of power embedded in every layer of modern life Just Code introduces a new framework for understanding the relationships among information technologies systemic inequities and the political economies that sustain them

Services Marketing Christopher Lovelock,Paul Patterson,2015-05-20 Services Marketing is well known for its authoritative presentation and strong instructor support The new 6th edition continues to deliver on this promise Contemporary Services Marketing concepts and techniques are presented in an Australian and Asia Pacific context In this edition the very latest ideas in the subject are brought to life with new and updated case studies covering the competitive world of services marketing New design features and a greater focus on Learning Objectives in each chapter make this an even better guide to Services Marketing for students The strategic marketing framework gives instructors maximum flexibility in teaching Suits undergraduate and graduate level courses in Services Marketing

Internationalization of E-Commerce , Enabling the Internet of Value Nikhil Vadgama,Jiahua Xu,Paolo Tasca,2022-01-11 This book shows how blockchain technology can transform the Internet connecting global businesses in disruptive ways It offers a comprehensive and multi faceted examination of the potential of distributed ledger technology DLT from a new perspective as an enabler of the Internet of Value IoV The authors discuss applications of blockchain technology to the financial services domain e g in real estate insurance and the emerging Decentralised Finance DeFi movement They also cover applications to the media and e commerce domains DLT s impacts on the circular economy marketplace Internet of Things IoT and oracle business models are also investigated In closing the book provides outlooks on the evolution of DLT as well as the systemic governance and privacy risks of the IoV The book is intended for a broad readership including students researchers and industry practitioners

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ICT for GCSE Tim Roderick, Geoff Rushbrook, 2002-04-04 This is an illustrated summary book in full colour for classroom use and for examination revision covering the requirements of GCSE Specifications from September 2001 in information technology computing

Starting a Business for Dummies Colin Barrow, 2021-11-16 Launch your new business with confidence and skill using the latest guidance from the UK's most trusted small business guru Starting a business is one of those courageous and audacious decisions that many of us dream about If you're ready to take the leap and turn your great idea into action or you already have you'll need to arm yourself with the best strategies you can find In Starting a Business For Dummies UK Edition business growth expert Colin Barrow MBA provides these strategies as he walks you through every critical step in launching your company From writing your first business plan to surviving and thriving in your first year and everything in between you'll learn how to go from concept to revenue handle the post Brexit United Kingdom regulatory and tax environment and utilise public grants and incentives to help get you off the ground You'll also Understand how the UK business landscape has been impacted by Brexit and COVID 19 and the practical steps you can take to adapt Finance your new venture with grants from the UK government and enjoy brand new tax incentives aimed at R D and innovation Find your inspiration with motivating case studies of real world successes who conquered every challenge the market threw at them You've spent your life building the skills you'll need for this moment Let Starting a Business For Dummies UK Edition show you how to apply them for maximum effect as you grow your company from an idea into an unstoppable juggernaut

Online platforms - new actors of the food chain Amina Lattanzi, 2023-11-07 Food e commerce is a fast developing market Regrettably the number of products exchanged on the web that may be harmful to consumers is also steadily rising This development poses challenges for controlling authorities and legislators in their mission to protect EU consumers health and economic interests leading to a lively discussion on the status and role of e platforms in the age of food online Responsibilities and liabilities in the online food chain are not yet clearly defined and seem to be stuck between stringent safety regulation and immunity to promote innovation Standing at the intersection of law food and digital technology Online platforms new actors of the food chain looks at the development of food online and documents how and whether EU regulators and courts have been addressing the many challenges this development raises especially in terms of food information and who is responsible for it

Global Media Giants Benjamin Birkinbine, Rodrigo Gomez, Janet Wasko, 2016-07-01 Global Media Giants takes an in depth look at how media corporate power works globally regionally and nationally investigating the ways in which the largest and most

powerful media corporations in the world wield power Case studies examine not only some of the largest media corporations News Corp The Microsoft Corporation in terms of revenues but also media corporations that hold considerable power within national regional or geolinguistic contexts Televisa The Bertelsmann Group Sony Corporation Each chapter approaches a different corporation through the lens of economy politics and culture giving students and scholars a thoughtful and data driven guide with which to interrogate contemporary media industry power

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you not only to understand what good and bad service looks like but to become an expert in both **Customer Portfolio Management** Fred Selnes, Michael D. Johnson, 2025-03-18 How to create value with all the customers in a portfolio from the stronger relationships that increase profit margins to the weaker relationships that increase scale Which would you rather have a smaller watertight bucket of loyal customers or a larger leaky bucket of both loyal and not so loyal customers In Customer Portfolio Management Fred Selnes and Michael Johnson argue that for most companies and organizations the larger leaky bucket is more valuable While loyal customers are generally more profitable the weaker or leaky relationships in a portfolio provide scale economies and a source of future loyal customers The basic principle behind customer portfolio management CPM they explain is to view a company's market strategies as long term investments in the strength of relationships over an entire portfolio of current and future customers This book helps business leaders understand when and how much to focus on acquiring customers how to defend and leverage those relationships and how to convert some of these relationships into stronger more profitable ones The authors present an implementable framework for CPM that involves segmenting customers into strangers acquaintances friends and partners understanding the lifetime value or revenues and costs over time across relationship segments and determining when and how much to invest in customer acquisition relationship defense relationship leverage and relationship conversion Case studies and examples that include Amazon Apple IKEA and dozens of other companies are used along the way to illustrate effective portfolio management principles and growth strategies *EBOOK: Principles and Practices of Marketing 10/e* JOBBER AND ELLI, 2023-02-21 *EBOOK Principles and Practices of Marketing 10 e*

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