

Section 1 A Global View of Operations and Supply Chains

- 1) Boeing's development of the 787 Dreamliner is an example of a company obtaining a competitive advantage through product differentiation/innovation.

Answer: TRUE

Diff: 1

Key Term: NAFTA

AACSB: Dynamics of the global economy

Learning Outcome: Discuss the influences of the global competitive environment on operations management

- 2) NAFTA seeks to phase out all trade and tariff barriers among Canada, Mexico, and the United States.

Answer: TRUE

Diff: 2

AACSB: Multicultural and diversity understanding

- 3) The World Trade Organization has helped to significantly reduce tariffs around the world. Answer: TRUE

Diff: 2

Key Term: World Trade Organization (WTO)

AACSB: Dynamics of the global economy

Learning Outcome: Discuss the influences of the global competitive environment on operations management

- 4) Production processes are being dispersed to take advantage of national differences in labor costs.

Answer: TRUE

Diff: 2

AACSB: Dynamics of the global economy

Objective: LO2

Learning Outcome: Discuss the influences of the global competitive environment on operations management

- 5) NAFTA seeks to phase out all trade and tariff barriers between the United States and Asia. Answer: FALSE

Diff: 2

Key Term: NAFTA

AACSB: Dynamics of the global economy

Learning Outcome: Discuss the influences of the global competitive environment on operations management

- 6) One reason for global operations is to gain improvements in the supply chain.

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Martin Kenneth Starr



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