

## Service Bulletin

Bulletin No.: 18-NA-355

Date: August, 2019

## TECHNICAL

Subject: Shake and/or Shudder During Light Throttle Acceleration Between 25 and 80 MPH (40 and 128 KM/H) at Steady Speed

Attention: This Bulletin only applies to vehicles sold in the U.S., Canada and Middle East Operations (MEO). Mexico and Export Regions should follow Bulletin 19-NA-018.

Brand:	Model:	Model Year:		Date Breakpoint:		Engine:	Transmission:
		from	to	from	to	(2.0L, 2.5L, 3.0L, 3.6L, 5.3L, 6.2L)	(8L45, 8L90 Automatic)
Cadillac	ATS	2016	2019	SOP	Feb. 1, 2019	LCV, LGX, LTG, LT4, LF4	MSN, MST, MSU
	CTS						
	CT6	2016	2018		EOP	LGX, LGW, LTG	MISN, MISX
	Escalade Models	2015	2017			L86	M5U
Chevrolet	Camaro	2016	2019		Feb. 1, 2019	LGX, LTG, LT1	MST, MSU
	Colorado	2017	2019		March 1, 2019	LGZ	MST
	Corvette	2015	2019		Feb. 1, 2019	LT1, LT4	MSU
	Silverado Models	2015	2018		EOP	L83, L86, L8B	M5U, M5X
GMC	Canyon	2017	2019		March 1, 2019	LGZ	MST
	Sierra Models	2015	2018		EOP	L83, L86, L8B	MISU, MISX
	Yukon Models	2015	2017			LB6	M5U

Involved Region or Country	United States, Canada, Middle East Operations (MEO)			
Condition	Some customers may comment that their vehicle is experiencing a shake and/or shudde during light throttle acceleration between 25 and 80 mph (40 and 128 km/h) steady state driving when transmission is not actively shifting gears.			
	The condition may be described as if they are driving over rumble strips or a concrete road surface with rough expansion joints.			
Cause	This condition may be due to Tonque Converter Clutch (TCC) Shudder.			
Correction	Vehicles that are presented with TCC shudder should have the appropriate fluid exchange procedure completed. Diagnosis beyond the customer compliant is not required if vehicle was built prior to production dates indicated above.  For vehicles built after the production dates listed above.			
	<ul> <li>If a customer presents a vehicle with a similar complaint, follow normal SI diagnostics. These vehicles are already equipped with the latest HP fluid.</li> </ul>			

# **9 Silverado Service Bulletins**

**Roman Wölfel** 

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Radio Service Bulletin United States. Dept. of Commerce. Radio Division,1929

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Bureau of Marine Inspection and Navigation Bulletin ,1936

Social Security Bulletin ,1991 Bulletin ,1970 Lemon-Aid New Cars and Trucks 2012 Phil

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Federal Register ,2002

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#### **Table of Contents 9 Silverado Service Bulletins**

- 1. Understanding the eBook 9 Silverado Service Bulletins
  - The Rise of Digital Reading 9 Silverado Service Bulletins
  - Advantages of eBooks Over Traditional Books
- 2. Identifying 9 Silverado Service Bulletins
  - Exploring Different Genres
  - Considering Fiction vs. Non-Fiction
  - Determining Your Reading Goals
- 3. Choosing the Right eBook Platform
  - Popular eBook Platforms
  - Features to Look for in an 9 Silverado Service Bulletins
  - User-Friendly Interface
- 4. Exploring eBook Recommendations from 9 Silverado Service Bulletins
  - Personalized Recommendations
  - 9 Silverado Service Bulletins User Reviews and Ratings
  - 9 Silverado Service Bulletins and Bestseller Lists
- 5. Accessing 9 Silverado Service Bulletins Free and Paid eBooks
  - 9 Silverado Service Bulletins Public Domain eBooks
  - 9 Silverado Service Bulletins eBook Subscription Services
  - 9 Silverado Service Bulletins Budget-Friendly Options

- 6. Navigating 9 Silverado Service Bulletins eBook Formats
  - o ePub, PDF, MOBI, and More
  - 9 Silverado Service Bulletins Compatibility with Devices
  - 9 Silverado Service Bulletins Enhanced eBook Features
- 7. Enhancing Your Reading Experience
  - o Adjustable Fonts and Text Sizes of 9 Silverado Service Bulletins
  - Highlighting and Note-Taking 9 Silverado Service Bulletins
  - Interactive Elements 9 Silverado Service Bulletins
- 8. Staying Engaged with 9 Silverado Service Bulletins
  - Joining Online Reading Communities
  - Participating in Virtual Book Clubs
  - Following Authors and Publishers 9 Silverado Service Bulletins
- 9. Balancing eBooks and Physical Books 9 Silverado Service Bulletins
  - Benefits of a Digital Library
  - Creating a Diverse Reading Collection 9 Silverado Service Bulletins
- 10. Overcoming Reading Challenges
  - Dealing with Digital Eye Strain
  - Minimizing Distractions
  - Managing Screen Time
- 11. Cultivating a Reading Routine 9 Silverado Service Bulletins
  - Setting Reading Goals 9 Silverado Service Bulletins
  - Carving Out Dedicated Reading Time
- 12. Sourcing Reliable Information of 9 Silverado Service Bulletins
  - Fact-Checking eBook Content of 9 Silverado Service Bulletins
  - Distinguishing Credible Sources
- 13. Promoting Lifelong Learning
  - Utilizing eBooks for Skill Development
  - Exploring Educational eBooks
- 14. Embracing eBook Trends
  - Integration of Multimedia Elements

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