



Service Bulletin

Bulletin No.: 18-NA-355

Date: August, 2019

TECHNICAL

Subject: Shake and/or Shudder During Light Throttle Acceleration Between 25 and 80 MPH (40 and 128 KM/H) at Steady Speed

Attention: This Bulletin only applies to vehicles sold in the U.S., Canada and Middle East Operations (MEO). Mexico and Export Regions should follow Bulletin 19-NA-018.

Brand:	Model:	Model Year:		Date Breakpoint:		Engine: (2.0L, 2.5L, 3.6L, 3.6L, 5.3L, 6.2L)	Transmission: (8L45, 8L90 Automatic)
		from	to	from	to		
Cadillac	ATS	2016	2019	SOP	Feb. 1, 2019	LCV, LGX, LTG, LT4, LF4	M5N, M5T, M5U
	CTS				EOP	LGX, LGW, LTG	M5N, M5X
	CT6	2016	2018			L86	M5U
	Escalade Models	2015	2017		Feb. 1, 2019	LGX, LTG, LT1	M5T, M5U
Chevrolet	Camaro	2016	2019		March 1, 2019	LGZ	M5T
	Colorado	2017	2019		Feb. 1, 2019	LT1, LT4	M5U
	Corvette	2015	2019		EOP	L83, L86, L8B	M5U, M5X
	Silverado Models	2015	2018		March 1, 2019	LGZ	M5T
GMC	Canyon	2017	2019		EOP	L83, L86, L8B	M5U, M5X
	Sierra Models	2015	2018			L86	M5U
	Yukon Models	2015	2017				

Involved Region or Country	United States, Canada, Middle East Operations (MEO)
Condition	Some customers may comment that their vehicle is experiencing a shake and/or shudder during light throttle acceleration between 25 and 80 mph (40 and 128 km/h) steady state driving when transmission is not actively shifting gears. ⇒ The condition may be described as if they are driving over rumble strips or a concrete road surface with rough expansion joints.
Cause	This condition may be due to Torque Converter Clutch (TCC) Shudder.
Correction	Vehicles that are presented with TCC shudder should have the appropriate fluid exchange procedure completed. Diagnosis beyond the customer complaint is not required if vehicle was built prior to production dates indicated above. For vehicles built after the production dates listed above. ⇒ If a customer presents a vehicle with a similar complaint, follow normal SI diagnostics. These vehicles are already equipped with the latest HP fluid.

2010 Chevy Silverado Service Bulletins

Ying-Ying Zheng



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Lemon-Aid New Cars and Trucks 2012 Phil Edmonston, 2011-12-03 Lemon Aid guides steer the confused and anxious buyer through the economic meltdown unlike any other car and truck books on the market Phil Edmonston Canada's automotive Dr Phil pulls no punches He says there's never been a better time to buy a new car or truck thanks to a stronger Canadian dollar and an auto industry offering reduced prices more cash rebates low financing rates bargain leases and free auto maintenance programs In this all new guide he says Audis are beautiful to behold but hell to own biodegradable transmissions rodent snack wiring and mind boggling depreciation Many 2011-12 automobiles have chin to chest head restraints blinding dash reflections and dash gauges that can't be seen in sunlight not to mention painful wind tunnel roar if the rear windows are opened while underway Ethanol and hybrid fuel saving claims have more in common with Harry Potter than the Society of Automotive Engineers GM's 2012 Volt electric car is a mixture of hype and hypocrisy from the car company that killed its own electric car more than a decade ago You can save 2 000 by cutting freight fees and administrative charges Diesel annual urea fill up scams cost you 300 including an 80 handling charge for 25 worth of urea Lemon Aid's 2011-12 Endangered Species List the Chinese Volvo the Indian Jaguar and Land Rover the Mercedes Benz Smart Car Mitsubishi and Suzuki

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