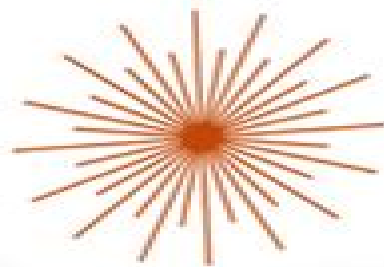


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Harvard Business Review Everyday Emotional Intelligence Harvard Business Review, Daniel Goleman, Richard E. Boyatzis, Annie McKee, Sydney Finkelstein, 2017-11-07 Fundamental frameworks for emotional intelligence and how to apply them every day According to research by Daniel Goleman emotional intelligence has proved to be twice as important as other competencies in determining outstanding leadership It is now one of the crucial criteria in hiring and promotion processes performance evaluations and professional development courses And it's not innate it's a skill that all of us can improve With this double

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