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Please help us improve our patient services by completing this questionnaire. Do not sign your name. Please place in the "Survey Box" when completed.

Date of visit: Time (hour [am or pm]):					
Your age:		Your gender: N		Female	
No.	Question	Ple	Please circle your answer		
1	Please rate your overall experience w your visit today.	ith Excelle Good Satisfac	Poor	ery good	
2	How long did you have to wait?	No wai	t Speci	fy:	
3	Was everything explained clearly? If NO, please explain:	Yes			
4	Were you treated with courtesy and c If NO, please explain:	aring? Yes			
5	Was the waiting comfortable? If NO, please explain:	Yes			
6	Was the patient room clean? If NO, please explain:	Yes			
7	Was it easy to find the laboratory? If NO, please explain:	Yes			
8	If you had a needle stick (venipuncture of NO, or painful, please explain:	re) was it comfort	able? Yes,	not painful	

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